



The Lemon Lady - Charne van der Walt
 Fee Structure - per hour

Updated on 30.04.2021

Hourly fees in a nutshell

Existing Clients (per hour)	Excl VAT	VAT	Incl VAT
Email - all work/communication (1)	650,00	97,50	747,50
Telephone - no video (2)	740,00	111,00	851,00
Zoom meeting (3)	870,00	130,50	1 000,50

Advice/Consultation or 2nd Opinion	Excl VAT	VAT	Incl VAT
Email - all work/communication (1)	740,00	111,00	851,00
Telephone - no video (2)	870,00	130,50	1 000,50
Zoom meeting (3)	1 000,00	150,00	1 150,00

Pre-screenings & Availability

Please note that a 20-minute pre-screening call (not Zoom) is made with anyone interested in my services before I continue with work. This call is not charged for.

Existing clients mean clients who have signed a service agreement with me and who have become permanent clients (they can cancel this agreement at any moment in time).

I do not enter into a working relationship immediately without having one proper appointment (via Zoom or telephone call). Thereafter I will assess the specific situation and decide if a long term business relationship will be entered into.

Currently limited Face-to-Face appointments are available for the rest of 2021.

Please note that I **do not, in any circumstances, work on whatsapp**. Phone calls are treated as appointments and set up for a specific date and time.

No specific quotes on tax returns

Tax returns have an admin based fixed fee (in addition to the above hourly fees) plus fixed cost linked to the information involved on the tax return. All other work are done at the email tariff per hour, including Sars audits.

Reason is : The same work can take quicker on one client than on another. Also, some clients have more questions than other and some clients have more Sars issues on their tax number for me to sort out.

Deposit & full FICA required before services commence

Before any services commence, a deposit of 2 hours is required (amount to be determined, depending on the type of services or 2nd opinion required). This is not negotiable 😊

On any clients, existing or otherwise, full FICA (identity, selfies with ID documents, address proof, bank proof or proof of income) are done. I am registered at FIC as an Accountable Institution (similar than what a bank is). All documents need to be sent to me in a specific format because my practice is subject to strict and regular FIC audits. To protect client information, this practice has stringent privacy and security (physical and IT) protocols in place.